

Reinventing Arizona's Safety Net System

Tribal Briefing



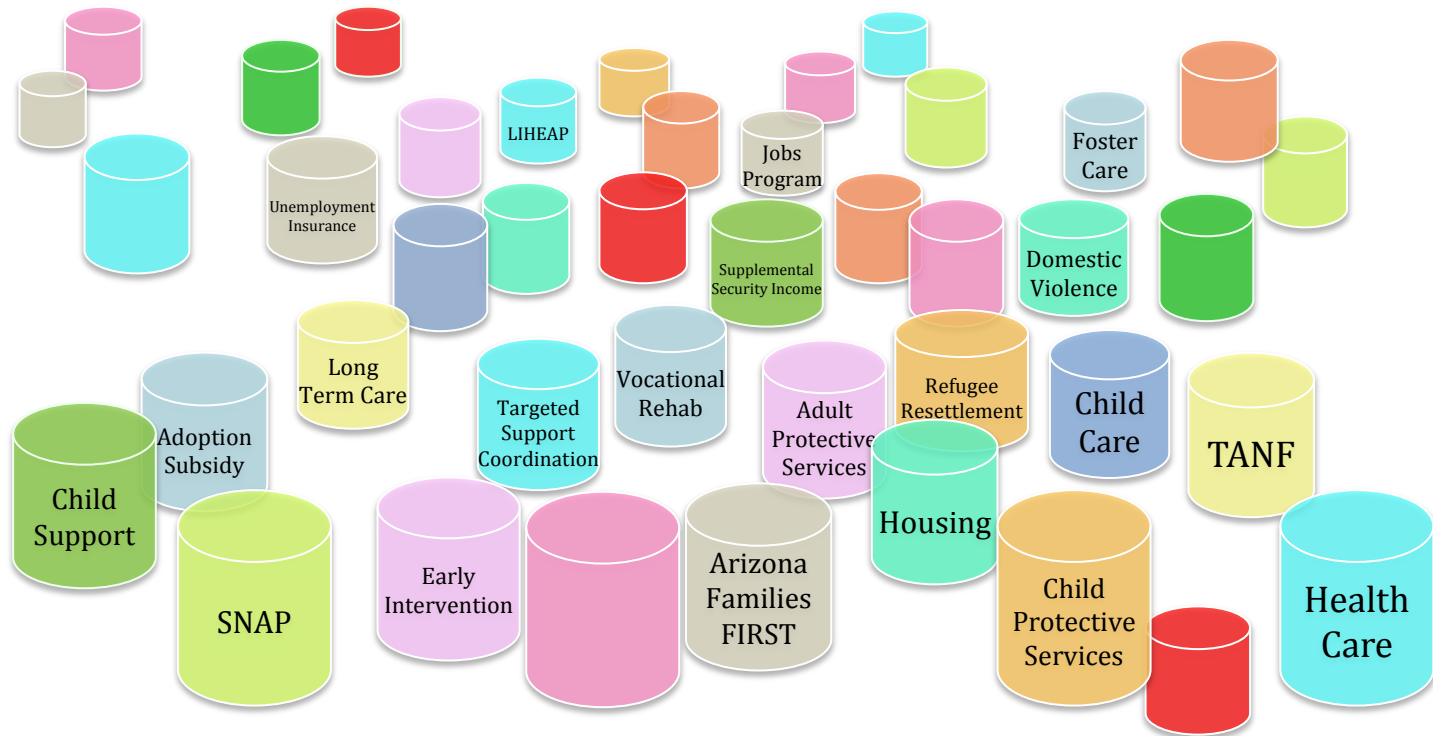
Clarence H. Carter, Director
October 2, 2013



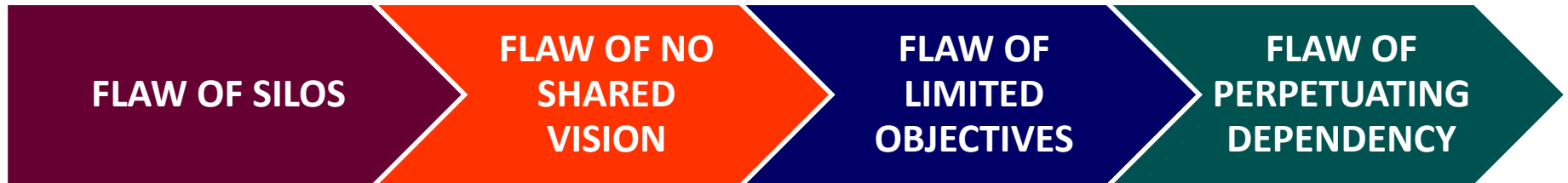
DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

Current Safety Net Design



Design and Operating Flaws



Vision for Arizona's Safety Net

The Arizona safety net is designed and operated to intentionally improve the ability of safety net users to:

- *attain self-sufficiency;*
- *enhance individual freedom; and*
- *reduce dependency on public supports.*



Arizona's Mission

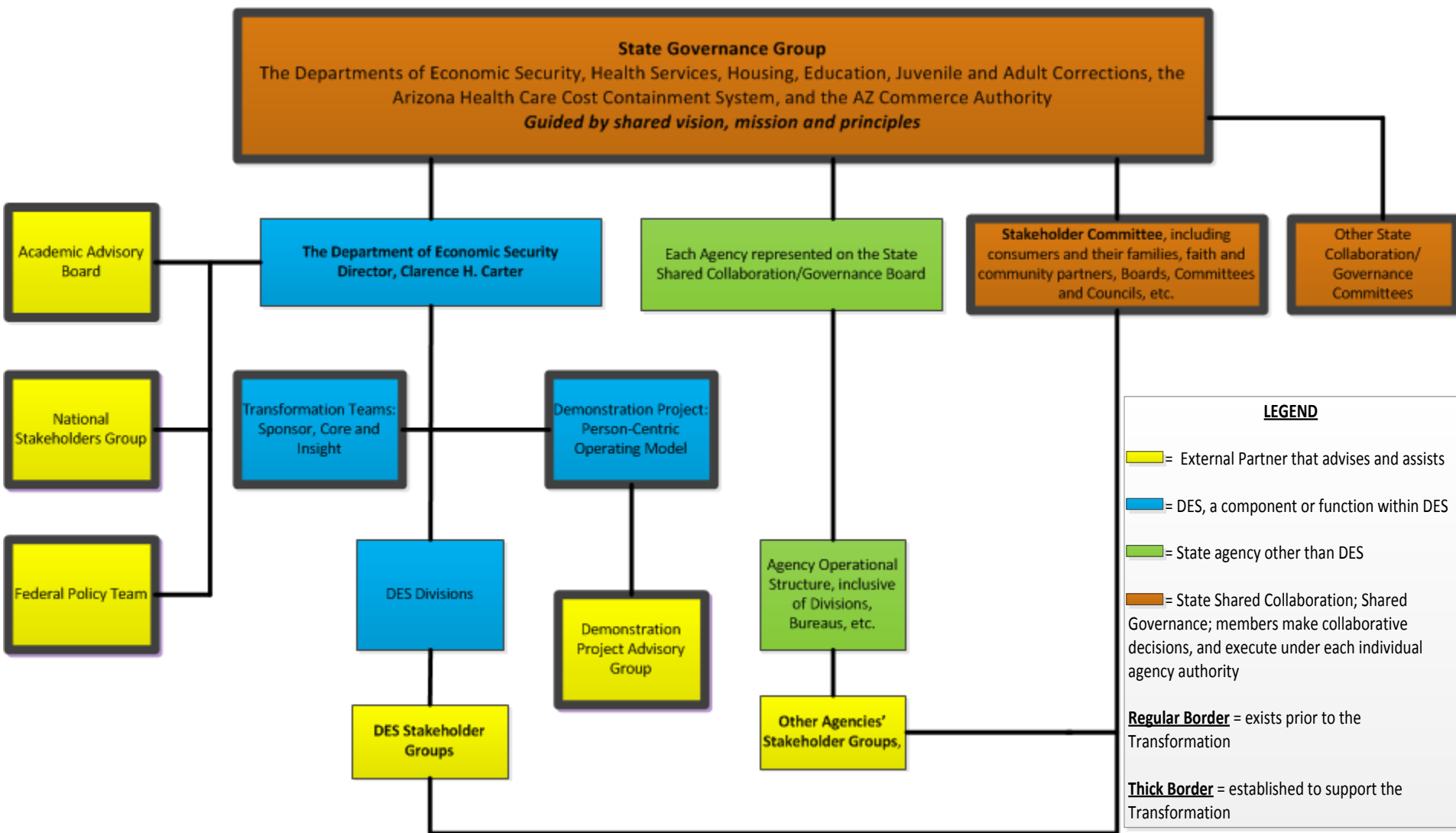


Arizona is reinventing its public safety net from a loosely connected system of programs to one that coordinates services to improve the quality of life and reduce dependency of safety net users on public supports.

No existing social services system is designed and operated to achieve this objective.



The Arizona Safety Net Governance Elements







Demonstration Goals

1. **Test the model for building the capacity of safety net users to become more self-sufficient and move beyond the need for public assistance.**
2. **Determine how to bring this model to scale.**



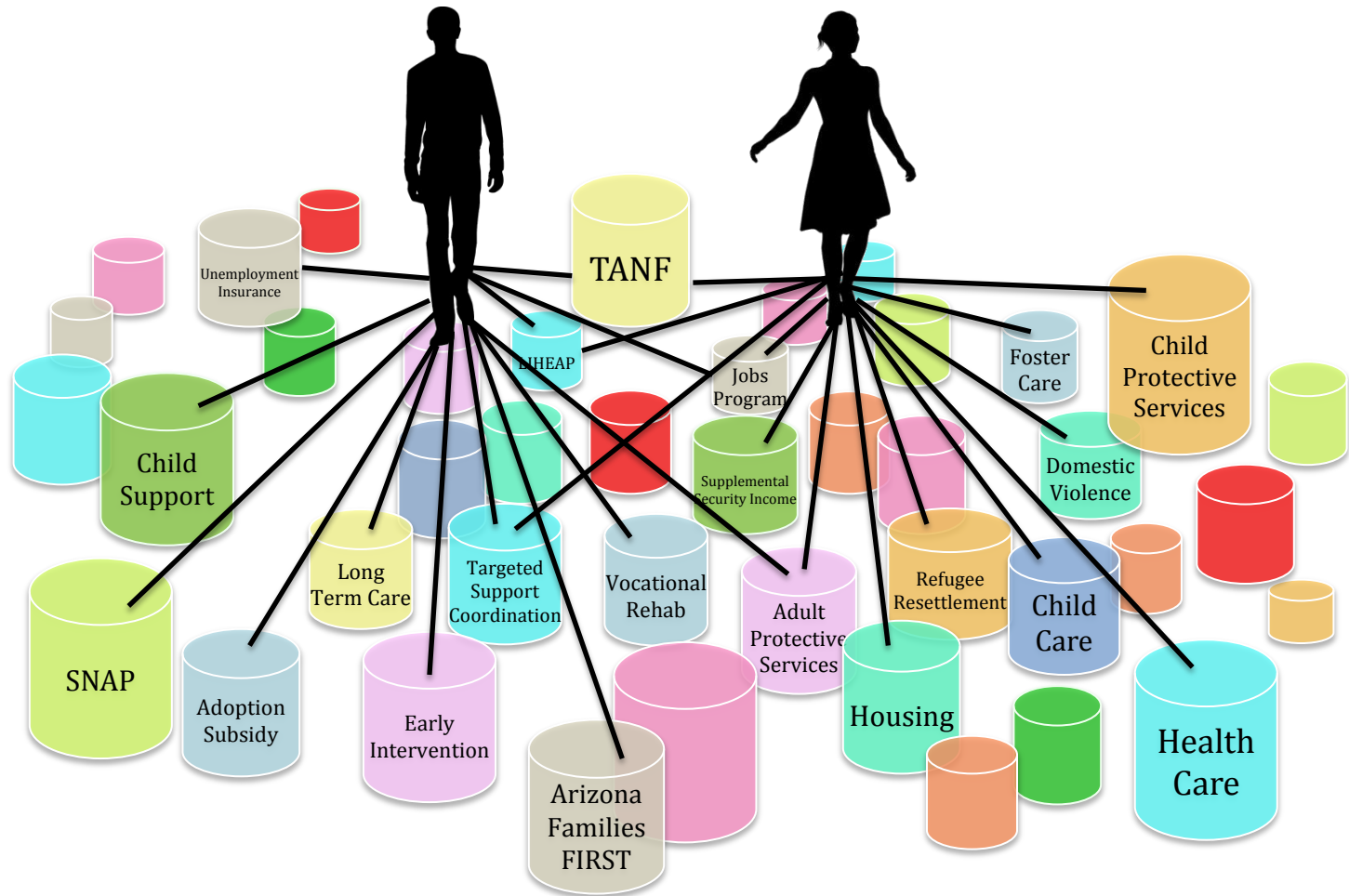
Focus of the Initial Implementation

Learning!

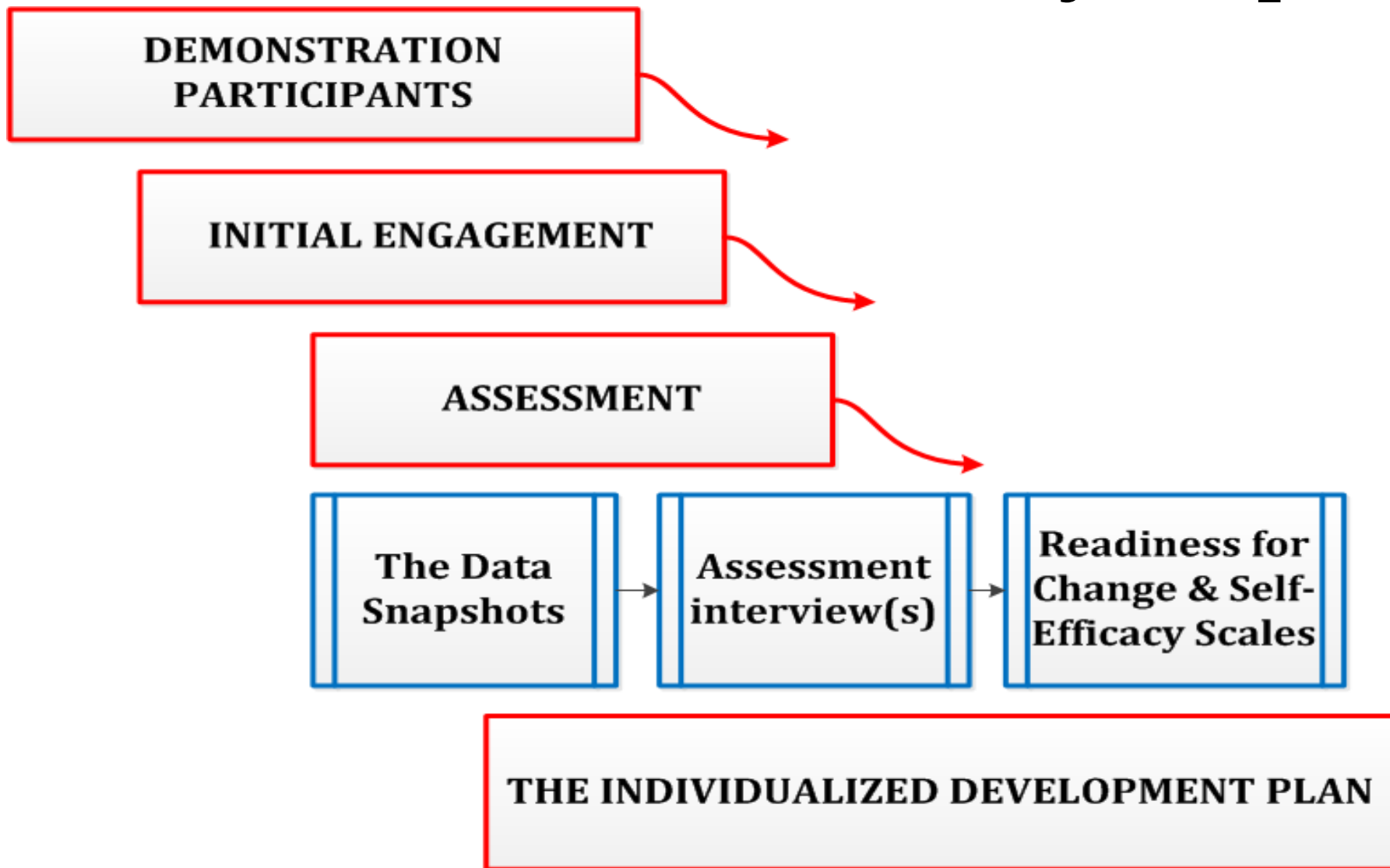
- ✿ Engage 200 individuals
- ✿ Test and evolve tools and processes
- ✿ Hire and support case coordination staff
 - test hypothesis regarding case coordination ratios, competencies, training, supervision and coaching models
- ✿ Implement, test, refine and expand the Integrated Case Coordination System
- ✿ Develop and refine outcomes and metrics



Case Coordination



Primary Steps



Demonstration: Evaluation

Arizona State University
is developing the
methodology

- ✿ Surveys
- ✿ Random assignment
- ✿ Sample size



Community Engagement

- ▶ **Demonstration Project Advisory Group**
- ▶ **Coordinate information gathering and sharing through existing stakeholder groups**





Questions

<https://www.azdes.gov/Transformation/>